

# University of Lethbridge Supports

## ULeth FAQ

<https://www.uleth.ca/ross/fall-2020-update-faq-students>

- Answers for frequently-asked-questions in terms of university operations
- [ulethbridge.ca/ross/fall-2020-timetable-update](https://www.uleth.ca/ross/fall-2020-timetable-update)
  - This is where you can find information on what classes will be in-person in the Fall of 2020

## ULeth COVID-19 Response Page

<https://www.uleth.ca/covid-19>

- Where updates for the university's operations and COVID response are posted

## Government Supports

### Canadian Emergency Response Benefit (CERB)

<https://www.canada.ca/en/revenue-agency/services/benefits/apply-for-cerb-with-cra.html>

- The Canada Emergency Response Benefit (CERB) gives financial support to employed and self-employed Canadians who are directly affected by COVID-19.
- If you are eligible, you can receive \$2,000 for a 4-week period (the same as \$500 a week).
- If your situation continues past 4 weeks, you will need to apply for the CERB again. You may re-apply for up to a total of 24 weeks.

### Canada Emergency Student Benefit (CESB)

<https://www.canada.ca/en/revenue-agency/services/benefits/emergency-student-benefit.html>

- The Canada Emergency Student Benefit (CESB) provides financial support to post-secondary students, and recent post-secondary and high school graduates who are unable to find work due to COVID-19.
- This benefit is for students who do not qualify for the Canada Emergency Response Benefit (CERB) or Employment Insurance (EI).

### Canadian Student Service Grant (CSSG)

The Canada Student Service Grant (CSSG) will support post-secondary students and recent graduates across Canada through grant-based contributions for qualifying volunteer work.

- Any student who volunteers to help their community will be eligible for a one-time grant payment of between \$1,000 and \$5,000, depending how many hours they work.

- \$1,000 will be provided for each 100 hours completed, up to a maximum of \$5,000 for 500 hours.
- Volunteer opportunities can be found on the 'I Want To Help' portal online.
  - Visit [www.canada.ca/iwanttohelp](http://www.canada.ca/iwanttohelp)
- Applicants can count hours accrued between June 25 and October 31
- Applicants must register no later than November 6, 2020
- *Note:* Applicants are ineligible for the Canada Student Service Grant if they are receiving, or have received at any time, the Canada Emergency Response Benefit (CERB)

## Canada Service Corps

The CSC provides young Canadians with micro-grant funding to lead their own service project to benefit and serve their communities.

- Applicants can apply to receive micro-grants in the amounts of \$250, \$750, and \$1500, depending on the scope and scale of the project
- Those participating in CSC placements, including the micro-grant initiative, can also count their hours towards Canada Student Service Grant
- For more information on eligibility and how to apply, see <https://www.canada.ca/en/services/youth/canada-service-corps.html>

## Measures to Assist International Students during the Pandemic

A number of temporary policy changes intended to support international students, learning institutions and other stakeholders in Canada's education sector have been implemented since March 2020.

- Details can be found here: <https://www.canada.ca/en/immigration-refugees-citizenship/news/2020/07/measures-to-support-international-students-during-the-covid-19-pandemic.html>

The Minister of Immigration, Refugees and Citizenship has announced additional measures to support international students beginning a new program online this fall with a Canadian learning institution, if their institution is offering the program online, so that they can pursue their education while ensuring everyone's safety.

- Details can be found here: <https://www.canada.ca/en/immigration-refugees-citizenship/news/2020/07/minister-mendicino-announces-changes-to-facilitate-online-learning-for-international-students.html>

## ULSU Supports

### Therapy Assistance Online

TAO is a service for ALL students even if you are not on the ULSU Health Plan. TAO provides private and confidential tools for overall well-being, resilience, and mental health.

- For more information, visit <https://ulsu.ca/therapy-assistance-online>

## Direct2U Doctors

Direct2U Doctors puts Canadian telemedicine services at your fingertips by providing virtual consultations with medical practitioners for minor illnesses via computers, tablets, and smartphones. Whether you are a domestic or international student seeking certified medical attention, Direct2U Doctors triages you based on your specific needs for a customized experience.

- For more information visit <https://ulsu.ca/virtual-doctors>

## Direct2U Prescriptions

The Direct2U Prescription service is available to ALL students at the University of Lethbridge, even if you are not on the ULSU Health Plan, and will allow you to get your prescriptions to a location near you, the next business day at no additional cost. Direct2U Prescriptions is powered by Alliance Pharmacy.

- For more information, visit <https://ulsu.ca/alliance-pharmacy>